

Quality Policy

Policy Statement

ADCO Group (ADCO), Kolbang and associated entities are committed to providing outstanding products and services to clients, embracing change and new opportunities, maintaining sustainable business practices, and encouraging continual learning and development within our business.

Quality Objectives

Management and workers at ADCO, Kolbang and associated entities are committed and will strive to:

- Provide high quality products and services to our clients
- Follow up on services and products provided, to ascertain that our goals and objectives are being achieved
- To provide cost efficient products and services to our customers

As part of our systems and processes we will:

- Train, educate and communicate with workers, contractors and other relevant interested parties in regard to this policy and quality expectations where necessary
- Define and meet objectives, by documenting and monitoring measurable quality targets
- Continually improve our Quality Management System
- Comply to statutory, regulatory, and other requirements
- Apply a Plan, Do Check, Act methodology to our Quality Management System
- Provide a high level of quality products and services that meet and exceed customer's expectations
- Apply Risk Based Thinking within our systems, operations, and processes
- Conduct audits of key processes within the business as part of our Continual Improvement Process
- Ensure our Quality Management System is conformant and certified to ISO 9001:2015

Approved by Adam Di Placido, Managing Director



March 2023

This policy is available to all interested parties via the Company website.