



## CUSTOMER SERVICE SURVEY FORM

Please rate your satisfaction level as follows:

<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
Very Dissatisfied	Dissatisfied	Average	Satisfied	Extremely Satisfied

	1	2	3	4	5
<b>ONSITE WORKS</b>					
Tradesman professionalism					
The quality of workmanship					
Site left tidy? Rubbish removed?					
<b>PROJECT MANAGEMENT</b>					
The customer service, professionalism and competency of staff					
Tradesmen attending site on time					
The duration of works					
<b>ESTIMATING</b>					
Time taken to get quotations back					
Feedback/information provided					
Queries adequately answered					
Quotation easy to understand					
<b>OVERALL EXPERIENCE</b>					
Please rate your overall experience with ADCO					
<b>WHERE ELSE CAN WE IMPROVE?</b>					
Any other comments:					

**Name:**

**Date:**